

surveillance of services, travel and security regulations, incentive award fee evaluation, acceptance of products, manpower control, and so forth.

Monitoring organizations.- Total contract monitoring is usually accomplished by several organizations. In general, technical monitoring is done by the organization which utilizes the contractor's services and end products. This monitoring is accomplished by design reviews, evaluation of test results, inspections, and so forth. The purpose of the monitoring is to insure that the technical work of the support rendered meets the requirement stipulated.

Each Center has contractual offices to monitor contracts in a legal and fiscal sense. These organizations work closely with the technical monitoring groups to insure total adherence to contractual requirements by the individual contractors. For incentive contracts, performance evaluation boards are established to determine the incentive fee due the contractor. The board may consist of personnel from organizations other than those directly responsible for monitoring a particular contract. For example, in the RTCC contract, the Incentive Evaluation Board consists of the Center Director; the Center Deputy Director; the Director of Flight Operations; the Chief, Flight Support Division; and the Chief, Procurement and Contracts Division. This board, in turn, is supported by an Incentive Evaluation Committee which is composed of those technical and contractual personnel most closely associated with the contractor's effort. In certain mission contracts, change control boards have been established. These boards evaluate proposed changes to determine if they should be incorporated in the system. The boards are cognizant of the activities of all contractors who may be affected by the proposed changes. The board members are technically oriented personnel. If an action of a board requires a change in scope, the change will be negotiated by the contractor and the responsible contracting officer.

Workload control.- Support contractors are included in the computer workload control systems in effect in the computational facilities. This system provides visibility of contractor expenditures for use in contract monitoring and controls a contractor to keep resources for computer expenditures to a minimum.

Computer resources as management aids.- A major advantage of contracts that utilize computers is that the computers themselves may