10. "Just before I was fired I was * * *"—A one hour session pointing up possible errors that concern following instructions, dealing with people and conducting your private life and how these errors influence the effectiveness of your work.

Trainer: J. H. Chapman. Trainees: All WACAPI staff. Training aids: Presentation notes.

11. Most effective use of the telephone.—A one hour presentation on telephone Courtesy and methods of expediting telephone calls so as to avoid confusion.

Trainer: Ann Gabbard. Trainees: All WACAPI staff. Training aids:

Presentation notes, instructional aids, film.

12. Personnel policies.—A two hour elaboration of the material presented in the Policies and Procedures Manual which accents correct conduct and possible penalties.

Trainer: G. W. Robinson. Trainees: All WACAPI staff. Training aids: Policies and Procedures Manual, Presentation notes.

13. Working for WACAPI.—One hour of instruction in use of employment

forms, personnel records, salary scales and pay periods, tax deductions and inurance policies.

Trainer: Dee Tedlock or Ron Anderson. Trainees: All WACAPI staff.

Training aids: Sample forms.

- 14. Declaration of principles.—A one hour presentation setting forth the goals, concerns and directions of staff efforts, the challenge to staff members and the responsibilities involved.
 - Trainer: J. H. Chapman, Trainees: All WACAPI staff, Board Training aids: Prose text.
- 15. Welcome to WACAPI.-A one hour introduction to the purpose, philosophy and methods of operation of CAP.

Trainer: J. H. Chapman. Trainees: All WACAPI staff. Training aids: Presentation notes.

16. Thoughts about human dignity.—A one hour discussion of methods and attitudes used in dealing with the disadvantaged citizen.

Trainer: J. H. Chapman. Trainees: All WACAPI staff, Board and RACs. Training aids: Presentation notes.

17. History of WACAPI.—A one hour history of how the Wichita Area Community Action Program came into existence and its growth to date.

Trainer: Floyd Hansen. Trainees: All WACAPI staff, Board and RACs.

Training aids: Presentation notes.

18. Pancho goes to Headstart.—A one hour session using the film "Pancho" depicting the need for early childhood education and the "team approach" toward meeting these needs.

Trainer: Floyd Perry. Trainees: All WACAPI staff, Board and RACs. Training aids: Film "Pancho."

19. The TLC of volunteers.—A one hour session on the work of volunteers with CAP, pointing up why people volunteer, their goals for volunteer work and the staff's relationship to and duties toward them.

Trainer: D. L. Hammond. Trainees: All WACAPI staff. Training aids:

Presentation notes.

20. Why Bother?—A series of three one hour sessions designed to define communication and give meaning to sources and techniques of good communicating. The series will stress: (a) Introduction to Communication; (b) The Sender; (c) The Receiver.

Trainer: R. L. Anderson. Trainees: All BCD employees. Training aids: Presentation notes.

21. The WACAPI Board at work.—A two hour presentation explaining the composition of the Governing Board and its function in relation to the WACAPI staff.

Trainer: J. H. Chapman. Trainees: All WACAPI staff, Board and RACs. Training aids: Presentation notes.

22. Organizing neighborhood projects.—A two hour discussion of possible future neighborhood projects and the steps to organizing same.

Trainer: J. H. Chapman. Trainees: All WACAPI staff, Board and RACs. Training aids: Not selected.

23. Thoughts about this "maximum participation" bit.—An hour discussion of the philosophy of Community Action.

Trainer: G. W. Robinson. Trainees: All WACAPI staff, Board and RACs. Training aids: Not selected.