## CONTENTS

| -              | To the first time a   | Page                |
|----------------|---|---------------------|
| ı.             | Introduction: Purpose of Research Program                           | 4012                |
|                | The Time Setting  | 4012                |
|                | Background  | 4012                |
|                | Research Program  | 4013                |
| 11.            | Centers Researched  | 4013                |
|                |   | 4013                |
|                | StaffingResearch Procedures   | 4014                |
|                | The Research Environment  | 4014                |
|                | The Research Environment Conceptual and Organizational Background   | 4015                |
| 111.           | Conceptual and Organizational Background                            | 4015                |
|                | IntroductionConceptual Background                                   | 4015                |
|                | Organizational Arrangements   | 4016                |
|                | The Role of the Neighborhood Center                                 | 4017                |
| IV.            | Introduction  | 4017                |
|                | Introduction  | 4018                |
|                | The Service Role  | 4019                |
|                | The Community Action Role   | 4021                |
|                | Perceptions of Center Roles   | 4021                |
|                | Center OrganizationSummary  | 4023                |
|                | Summary   | 4023                |
| v.             | Outrooch and Participation  | 4023                |
|                | Introduction  | 4024                |
|                | Outreach Techniques   | 4024                |
|                | Client Characteristics and Viewpoints                               | 4026                |
|                | Resident Staff Members  | 4027                |
|                | Organization For Outreach and Participation                         | 4028                |
|                | Summary   | 4028                |
| VI.            | Activities of the Neighborhood Centers                              | 4028                |
|                | Introduction  | 4028                |
|                | Service Activities  | 4030                |
|                | Community Action Efforts  | 4031                |
|                | Costs of Neighborhood Centers                                       | $\frac{4031}{4032}$ |
| VII.           | Evaluation  | $\frac{4032}{4032}$ |
|                | Criteria  | 4032                |
|                | Outreach  | 4034                |
|                | Integration   | 4035                |
|                | Maximum Feasible Participation                                      | 4036                |
|                | Significant Change  | 4038                |
|                | Reasonable Cost   | 4039                |
|                | Summary   | 4039                |
| VIII.          | Recommendations   | 4039                |
|                | The Role of the Center  | 4040                |
|                | Training  | 4041                |
|                | Organizational Arrangements   | 4042                |
|                | Center Leadership   | 4042                |
|                | Summary   | 1012                |
|                | TION OF ADDENDIVED  |                     |
|                | LIST OF APPENDIXES  | Page                |
| Apper          | odix  |                     |
| I.             | Selected Characteristics of Communities With Centers Surveyed       | 4043                |
| YT             | Memor of Services by Community Size                                 | 4043                |
| III.           | Paraentage Distribution of Clients' and Officials' Perceptions of   | 4049                |
|                | O I Thomas All announ   | 4043                |
| ·IV.           | Poycontage Distribution of Characteristics of Cilents and Residents | 1011                |
|                | Interviewed   | 4044                |
| $\mathbf{v}$ . | Dovagntage Distribution of Client and Resident Responses to Se-     | 40.4.               |
|                | losted Organisms  | 4044                |
| VI.            | Dorgantage Distribution of Characteristics of Center Stan Members   | 10.10               |
|                | Interviewed   | 4046                |
| VII.           | Conton Proining Programs  | 4047                |
| VIII           | Distribution of Particular Services Among Neighborhood Centers      | 40.40               |
|                | Grouped by Size Class   | 4048                |