

center, a program of improving vacant housing by volunteers and landlords in the area, and a child care center so that mothers with young children could seek either part-time or full-time employment. The Center Staff and Advisory Committee has not had any communication from the CAA regarding its approval of these programs.

Since the Center has not been allowed to carry out any of its own programs it has had to concern itself primarily with public relations among the residents, and the referring of clients to other agencies which can help them. It also acts as a field representative for the programs planned and sponsored by the Corporation.

8. Outreach

The Director and Neighborhood Worker each spend a great deal of time making personal contacts and getting acquainted with area residents. It is estimated by the Director that the Center is known by about 2,000 of the 10,000 residents. A small number of these persons are on record as having availed themselves of the Center's services but the Director feels that the innovation of new programs will bring about participation of greater numbers of the people. In May, 1966 the total number of persons served both in and outside of the Center was 138. Including volunteers, the number of persons involved in Center activities was 347 during that month.

The Director was not optimistic about their outreach program; he did not feel that the Center had yet been able to reach the majority of those individuals in the area who were in desperate need of them. Those clients who had received services, however, were complimentary of the Center and grateful for help that they had received. Our respondents continually noted that the Center personnel did not look down on them as "second class citizens" but actually understood their problems.

9. Target

The area in which the Center is located is part of a very old city that has been in a period of decay for some time. The city has lost population; community spirit is poor; and there has been a recent history of civil rights protests. The Negro and Puerto Rican populations are growing and white residents are moving out to the suburbs and away from the area. The Center area has a population of about 10,000 with about 30 to 35 percent of its families earning less than \$3,000 per year. The majority of its adults have less than eight years of schooling and about 45 percent of the housing is substandard.

The political structure is conservative and long established and does not appear to be open to innovative social changes. The public social welfare agencies that have been established in the community also appear to be reluctant to welcome changes in their traditional programs.

10. Services of the Center

No direct services are available at the Center with the exception of one employment counselor from the state employment bureau who comes to the Center for about one-half day a week. The Center Staff and Advisory Board are optimistic that they may be able to offer more services to their clients after the CAA has given approval to some of the programs that have been submitted.

Referrals are made by the Center Director on an informal basis and he attempts to solve individual problems by referrals to private agencies, public welfare units, and CAA agencies. The Director has been known to provide immediate service by going over the heads of the agencies and side-stepping the various formal channels. When the need for a fence to surround a playground became apparent, the Director went straight to the Mayor of the city and the results were almost immediate.

Other services of the Center include aiding the residents with their housing problems. The Director may talk with a landlord on behalf of a tenant who is about to become evicted or whose dwelling is in drastic need of repair. A few work committees of resident volunteers have been formed to clean up areas of the community.

Tutoring services are offered to almost 100 school children in the Center with assistance of volunteers from a nearby college. English classes of about 40 Spanish-speaking people of the neighborhoods are also taught by these volunteers. Children's organizations have been established to meet at the Center and to provide activities for the various age groups. A Girl Scout Troop has been formed, and a boys' club and teenage girls group also meet at the Center. These activities are supervised by the Center staff and volunteers from the area and the activities