

and dangerous neighborhood" and they are reluctant to pass through the area to get to the Center. Finally, since most of the staff and most of the clients are Negro, the Center is considered by the whites as a program for the Negroes and this image does not enhance its attractiveness to these groups of whites. In order to reach other people who need help under the city's anti-poverty program, CAA officials are considering the possibilities of locating a sub-center somewhere in or near the residential areas of the white groups.

Outreach is extended throughout the Center area by five sub-centers, one of which was studied in detail during the research in this city. The sub-centers are staffed predominately by resident aides who recruit clients and refer them to the Center headquarters or to another agency which can solve their problems.

8. *Target Area*

This large city has attained one of the highest degrees of industrialization to be found in the world today. Jobs for the skilled and the educated are plentiful; these people command and draw high salaries and the city has a booming and healthy economy. It is a paradox common today that there also exists in this city some of the hardest-hit poverty areas in the country. The unemployment rate for the entire city is ten percent—for the target area of the Center, 20 percent. Almost half the target area population of 25 years and over have less than an eighth grade education. The studies conducted in 1964, prior to the inception of the poverty programs, found many young Negroes graduated from high school for two years who had never held jobs.

Three-quarters of the target population is Negro. Many of these families (22.3 percent) live in substandard housing. Disease, illnesses, and infant deaths are prevalent. The crime rate grows increasingly higher each year.

9. *Services*

Services to area residents are delivered by staff personnel through one of five service units. The first of these units to be established was that of Job Referral which began working immediately after the opening of the Center to find jobs for area residents. Over one thousand small businessmen in the Center area were contacted and encouraged to list job openings with the Job Referral Unit. The small businessmen proved to be cooperative and in fact provided many jobs for clients of the Center. The problem of unemployment is also the responsibility of a unit of the State Employment Service which is located in the Center. This group is more interested in placing people with the larger private corporations and the government agencies.

The Medical Clinic Program makes available to the public such services as inoculations, emergency care, and prenatal care. Funding for a dental services program has been made available and this program will be in operation soon.

Many services of the Center are offered to clients through the various classes taught by volunteers, such as the Civil Service Training Programs, Senior Citizens Groups, Remedial Readings, Crafts, and Grooming classes. Most of these programs appear to originate with the volunteer instructors themselves, rather than through a demonstrated need in the community. The Center Director told us that many calls are received from individuals who feel they have a special talent or information to impart, and the Center keeps a list of potential instructors in the event that a demand develops for a particular class.

It does not appear that the Center itself has originated anything novel in the way of services, since the services, except for the CAA components, are those that have been traditionally provided by other agencies. What is new, and worth noting is the fact that these services are all centered in one location and that through field workers, some services are brought directly to the clients. Because of their deprived backgrounds, many of these people are very easily confused by bureaucratic procedures and by their own admission, unaware of services that have been available to them for years. By having the Center provide these services in one location, these people are spared the difficulties of going aimlessly from agency to agency to find the particular one to suit their needs.

CENTER "L" (II)

10. *Relationships With Other Organizations*

The second Center under study in the city is a sub-center under the direction of Center I. The sub-center is served by the same staff and the same