

training in typing, shorthand, basic English usage, office machine use, and receptionist duties are offered to "student-workers" under this program. Several students have been employed by government and private employers at good salaries as a result of their training under this program.

Group discussions and visits to offices of receiving agencies are included in the initial staff training for professional and untrained workers. Center and CAA officials conduct a brief orientation period to apprise new staff members of the objectives of the Center program and the roles played by other community agencies in the Center program.

4. *Control of the Center*

The Neighborhood Board practices strict control over the Center through the hiring of its staff, setting up policy, and approving all programs. Their influence is carried to the extent that they have taken it upon themselves to evaluate Center operations, causing a "nervous" Center staff to submit to interrogation by a panel of board members. Center employees, including the Director, are often reminded by the board that they are employees of the board and that staff loyalty should be to the board, not the director. This grass-roots organization has given a group of poor people its first experience of control and these people are enjoying their authority. When Center stationery ordered by the Director was shown to the board, board members were indignant because their names were not printed on it. They voted to have the stationery reprinted, at Center expense, and have board members names printed.

5. *Budget*

Federal grants and local contributions for the city's anti-poverty efforts totaled \$1,176,274 for the first year of its operations. The Center under study, for example, shows a total budget of approximately \$160,000 for its first year of operation.

6. *Program*

The objectives of this Neighborhood Service Center are, in order of their relative importance:

- (a) To provide organization for local resident involvement in the development of action programs to give voice to their needs.
- (b) To identify needs and develop solutions to problems in the area.
- (c) To redirect and coordinate various separate community services in the neighborhood.
- (d) To train local residents for participation in Center programs and community affairs.

To carry out the above objectives, the Center is organized into the following departments:

Community Services

The objective of the Community Services Department is to carry information to the community about pre-existing and new Center activities. This is accomplished by the employment of low-income residents who know the community and who can communicate with the people. Organization of residents is the responsibility of this department.

Community Housing

The need for adequate low-cost housing, especially rental, is acute. Some portions of the community are undergoing changes due to the construction of freeways, thereby displacing many area residents. These families on limited incomes are at a decided disadvantage in the location of new housing. The housing staff maintains a housing registry which serves as a central file of available low-cost rental housing in the community. In some cases, volunteers are recruited to assist in moving displaced families. Housing clinics are held to inform residents about securing loans, minor household repairs, legal obligations of contracts, and housing and building codes. Another aspect of the program includes counseling of individual families who are moving away from the target (Negro) area in regard to fair housing practices and to work toward the formation of fair housing groups in other sections of the city.

Vocation-Career Department

The program under this department is basically one of career and opportunity counseling for residents. Actual job placement is carried out by representatives of the State Employment Service; the services of the Vocation-Career Depart-