4. PRODUCT INSPECTION

POST AWARD CONFERENCE

SURVEILLANCE OF PRODUCTION, QUALITY CONTROL, AND WARE-HOUSING

ACCEPTANCE INSPECTION AND TESTING

TECHNICAL GUIDANCE BY DPSC

5. REVIEW OF INSPECTION DATA AND TEST RESULTS

6. LABORATORY ANALYSIS

DPSC AND OTHER GOVERNMENT LABORATORIES

VERIFICATION TESTING

PRE-AWARD SAMPLES

FIELD COMPLAINTS

DEPOT SAMPLES

7. DEPOT SURVEILLANCE

CYCLIC INSPECTION FOR VISUAL DEFECTS

GUIDE IS IN-STORE QUALITY CONTROL MANUAL

SUSPECT MATERIAL TESTED BY LABORATORY

8. COMPLAINT EVALUATION

ANALYZE, TEST, EVALUATE FIELD COMPLAINTS

DETERMINE COMPLIANCE WITH PRODUCT SPECIFICATIONS