

Also, on one occasion—I do not know the checker by name, but I do know him by sight—he was ringing my groceries up, and he was looking over and talking to someone, “Bring me a Coke from the lunch counter,” and ringing my food up, so fast, and when he finished I said to him, “You made a mistake—I am sure you did.” He said, “Oh, no, I did not.” I said, “I refuse to pay for it. Call the manager.” When the manager came with his little adding machine he found \$4 difference. I walked out and I said, “Honey, we are going some place where our dollars get the most.” I walked out with my husband and left all of the food there.

Mrs. KELLY. I had three people call in the last 3 days, people who claim they can substantiate their charges that they were systematically shortchanged. This was at three different Safeways in the city, and one A. & P.

Mr. REUSS. On your three checking dates, August 15, September 1, and September 15, would I be right in understanding that the prices that you recorded on your worksheets were those listed on the shelves?

Mrs. KELLY. No.

Mr. REUSS. And on the cans?

Mrs. SCHLOSSBERG. On the cans.

Mrs. KELLY. On the item itself. Usually the shelf tab is incorrect and the like. We used it on the item itself. If it was not there, we went to the manager and asked what was the price of it.

Mr. REUSS. That is not on the item itself?

Mrs. KELLY. But it was.

Mr. REUSS. It is on the bin?

Mrs. KELLY. It is on the placard, and it says, “Lettuce,” it is on a stick. I know that I weighed my lettuce. We all did. But we could not figure out what all of those answers really were. We did not know what to do with it. An economist did work up all of our percentages.

Mr. REUSS. You have pointed out the discrepancies in price on September 1, the welfare check day, and also the discrepancies of price in the three stores that serve a great number of welfare clients. What observations, if any, can any of you make about the type of service in the three welfare stores and in the other stores with respect, particularly, to waiting in line to have your charges tabulated?

Mrs. BOYD. I can truthfully say that waiting in line is one big problem. This is why all of the ladies who are at home in the mornings rush down to the Safeway at Sixth and H early, because the line is so long—I do not know what in the world the checkers are doing—but you have to wait so long until it is really terrible and I think—I hope I am right about saying this—that the floor is kind of messy, too. I know someone who slipped on a grape at Sixth and H. The manager at Sixth and H knows about this by now. You have to be real careful because there is water and grapes. This store—I think something has to do with the manager. I have nothing against the manager whatsoever, but just the condition of the store, because I feel that Safeway, the company itself, should have a standard policy that all of the stores should be kept the same. The building is fine, but the condition of the building inside; you know, slipping on a grape is awful. Water on the floor is quite dangerous.

One other thing I noticed in the storage department when the men come out with their carts, the dollies that can roll up and lift