

visits stores and certainly some information on what he actually does in this store.

Mr. MYERS. He reports back to his supervisor, then?

Mr. WINSTEAD. He reports back to his retail operations manager.

Now, most of our work that is performed at the supervisory level, meaning the store managers' supervisory level, and the district managers' supervisory level, simply by the nature of retail business is handled verbally. In other words, we wouldn't have to write a manager a letter to tell him to get that pepper in the garbage can—whether I visited the store or any one of these other people. This would be something that you would tell the manager right on the spot, to take care of it, or the produce department manager.

Mr. MYERS. Do you do any—

What do you call that when you go out and spot buy without the manager knowing it?

Mr. MILEY. Spot check?

Mr. MYERS. Well, you go out and purchase, make purchases.

Mr. WINSTEAD. Yes, we do.

Mr. MYERS. Does the inspector always report to the manager so he knows he is there?

Could I go in on Monday morning maybe and buy—

Mr. WINSTEAD. No, he does not.

Mr. MYERS. They call that a type of buying—comparative shopping.

Mr. WINSTEAD. Yes. That is correct.

Mr. MYERS. Do you do that—does your store engage in that kind of—

Mr. WINSTEAD. We have on occasion.

Mr. MYERS. How occasionally?

Mr. WINSTEAD. It's handled through our security department when we want a shopping of a particular store, and we most times have a particular reason for shopping a store, or we want a special check on a store.

Mr. MYERS. But you have no periodic inspection of your 150 stores in this chain, in this division?

Mr. WINSTEAD. It would be based on, again, the anticipated need or the expected need.

Mr. MYERS. But there is no regular—you have no program, then, do you? It is only when you suspect something?

Mr. WINSTEAD. We are addressing ourselves to the point of outside shopper service. The outside shopper service is not a regularly scheduled program but on a request basis as needed, and we have on occasion had that. And if we need service of this nature, we would request it.

Mr. MYERS. But no program—you have no such program. Did I understand that correctly?

Mr. WINSTEAD. I meant no regularly scheduled program.

Mr. MYERS. Okay.

Mr. WINSTEAD. That is correct.

Mr. MYERS. I think that pretty well covers the questioning. Thank you very much.

Mr. ROSENTHAL. Congressman Gude?

Mr. GUDE. Thank you very much, Mr. Rosenthal.

I am not a member of this subcommittee. I appreciate the courtesy of being able to sit in on this hearing.

There is one question I would like to ask.