

Mr. WHITE. That is not correct.

Mr. ROSENTHAL. That's a good idea for you to apply.

Mr. WHITE. We'll explore that possibility.

Mr. ROSENTHAL. That's what A. & P. testified to, that the cashier has the price changes, and the cashier has the responsibility for picking up these changes.

What do you do about an item that you advertise, a special item, and when the customer goes to buy the item they are all out of it? How do you handle that situation?

Mr. WHITE. We have a raincheck policy which entitles her to purchase the same item at the same price up to a period of 8 days.

Mr. ROSENTHAL. Do you have a sign in the store saying that?

Mr. WHITE. Yes, there is supposed to be a sign posted in the store.

Mr. ROSENTHAL. Is there a sign at all of your stores?

Mr. WHITE. I couldn't tell you physically at this moment today yes, the sign is posted.

Mr. ROSENTHAL. Where do you post the sign?

Mr. WHITE. Some place in the selling area.

Mr. ROSENTHAL. Safeway has initiated a system where they post it right over the cash register where you can't miss it.

Mr. WHITE. Well, some of our stores have them posted just as you come in the door, some of them just as you are going out the door, some of them at the manager's office, some at the back wall of the store. There is no one specifically designated place.

Mr. ROSENTHAL. What about the testimony we heard here today from Mrs. Slavin that the Gem Kroger store advertises a market-basket saving of 7 percent, and the folks who checked that store found a market-basket cost of 6 percent more?

Mr. WHITE. Again I'm not familiar with their study nor am I familiar with the items that they checked. I have not seen a report of the study.

Mr. ROSENTHAL. Had you seen this report before today?

Mr. WHITE. The only thing I have seen is the sheet of seven stores that HDC gave us and portions of the other report that we got through the Better Business Bureau. When Mr. Stern and I visited with Mr. Baum and Mr. Nadler we were shown the findings or report that they had and asked to review it and comment on it. The report appeared to be approximately a hundred pages long, and in our short interview session we did not have an opportunity to review it in detail, nor did they leave us a copy of the report or permit us to make copies of the report at that time.

Now, I have also called Mr. Clifford Hackett, who contacted me from your office and told him of this when he and I talked last Tuesday. He said that he would speak with Mr. Baum about seeing that we got a complete detailed copy of their report. Mr. Hackett also suggested to me that I contact Mr. Baum myself so that we worked from both ends. I called Mr. Baum's office, he was not in, I left word for him to call and I had not heard from him today.

Mr. ROSENTHAL. Do you have a quick explanation?

Mr. BAUM. The explanation I have is that we sent results of the Kroger study to you about a week before the call from you came to make an appointment. We not only left you with a letter with the complete results a week before our meeting, but we also duplicated in