

PART 2—PROGRAM REVIEW

Mr. BROOKS. I would like to turn now to the substantive programs, and I would appreciate—I have some detailed questions of a specific nature on each of these programs which we will submit——

Mr. MACY. Mr. Chairman, how would it be if I brought forward the program manager?

Mr. BROOKS. People in each of the programs?

Mr. MACY. Yes.

Mr. BROOKS. All right, we will handle these five programs and ask them to give us—it is 11:30—if they could give us 5 minutes apiece on what the program is and how they are performed generally, I think that would be helpful.

A. PROGRAM CATEGORY A—ADMINISTERING THE MERIT STAFFING SYSTEM

Mr. MACY. Fine. We will start with program category A, which is administering the merit staffing system, and I will ask Mr. Jacobson to come forward and give you a brief summary of his stewardship in administering that part of our total program.

Mr. RANDALL. Mr. Chairman, will this be the only visit by the Commission?

Mr. BROOKS. Yes, sir.

Mr. RANDALL. The only day on CSC?

Mr. BROOKS. I think we can conclude at noon.

Mr. RANDALL. I would like to have at this time about 3 or 4 minutes for questions, before we wind up.

Mr. BROOKS. That's fine.

Mr. RANDALL. I just want to get my name on the list.

Mr. BROOKS. Go right ahead.

Mr. RANDALL. Chairman Macy, I want to recognize at the very beginning that you have a very difficult job and I, for one, think you're doing a good job, and the Commission is. There is some question that I have here that I have looked forward to this opportunity when we held these hearings. They have to do with one of the subheadings which we're coming into here pretty soon. In other words, examination process. This has to do with a matter that has come to our attention and I feel justified in asking the question because we had written a letter on February 27, to the congressional liaison of Civil Service, and have not yet received an answer. But there was some consideration which I thought might prevent a thing like this happening in the future.

This comes from my own home city of Independence, and concerning the examination process—has to do with a level 8 female employee, who has been there, I think, for many years, 18 years as an employee——

Mr. MACY. Is this Post Office?

Mr. RANDALL. Yes, Post Office. She says, "I have been a postal employee for 18 years, done all phases of window service, claims, city directions, and so forth. For 10 years I have been advising, counseling, and interviewing, processing paperwork on about 85 percent of our 276 employees. I suggest this might lead to the conclusion I am qualified for the job."

Well, my question involves some of your questions. Now, this same thing has come to our attention in years gone by about the nature of