

185,000 agency requests for information from CSC files serviced. This service provides information on the existence of previous investigations by the Commission or other agencies and makes available investigative information from the Commission's files.

Evaluations of the manner in which agencies carry out their security program responsibilities under Executive Order 10450. Quality and comprehensiveness take precedence over volume in this important function carried out by a small staff.

5. Can you quantify this output in any way?

As indicated above, the basic output can be quantified. The results of our completion of the several types of investigations can be quantified further as follows based on cost-effectiveness studies:

NACI investigations:

About 3 percent of the NACI cases develop derogatory information.

About 3,500 of the 486,600 cases will require further investigation by CSC.

About 2,000 will require loyalty investigation by FBI.

About 420 will be separated as a result of CSC action, and about 700 will resign during investigation or after being sent a letter of interrogatory.

Reimbursable investigations:

15 percent, or 5,000 of the full field cases, produce derogatory suitability or security information.

2.5 percent, or 830 cases, require referral to FBI for loyalty investigation.

5 percent, or 1,650 cases, result in separation or nonselection.

Other investigations:

6.5 percent of the 1,340 international organization cases produce loyalty information requiring referral to FBI for loyalty investigation.

8 percent produce significantly derogatory suitability information.

These outputs are essentially negative in character, in that they reflect the incidence of derogatory information. There are other significant but intangible values of the program, as follows:

Safeguards the Federal service against employment or retention of the unsuitable, unfit, and disloyal.

Deters persons with bad records from seeking Government employment.

Promotes the quality of the Federal work force.

Fosters public confidence in the integrity of the Federal service.

6. Would you describe the principal operations that are involved in producing this output?

NACI investigations are essentially clerical in nature. Three area NACI centers located at New York, Chicago, and San Francisco process cases received from employing agencies; submit papers to the Commission's central office for conduct of checks of the files of the major governmental investigative and intelligence agencies; address and mail inquiries to employers, references, schools, and law enforcement offices; review the results of the checks and replies; and forward the results to the requesting agencies. They schedule additional investigation as necessary to resolve suitability issues. Cases involving loyalty questions go to FBI for investigation. The Commission decides on employment or retention in the competitive service.

Full field investigations are comprehensive investigations conducted personally by investigators to obtain full facts about the background and activities of the person investigated. These cases are scheduled and controlled centrally in Washington. The investigative work is done by investigators stationed throughout the country under the supervision of investigative centers located in New York, Philadelphia, Atlanta, Chicago, Dallas, San Francisco, and Washington. The reports are transcribed in the field and referred to the central office where they are reviewed and forwarded to the requesting agency. There, a determination is made as to whether the person meets security requirements for employment, along with a judgment as to whether he meets suitability requirements and possesses the attributes needed for proper performance in the particular type of position being filled.

Full field investigations for employment in international organizations are similar in scope to those described above. The Commission furnishes advisory determinations to the international organization and furnishes appropriate summaries of information to the State Department. The International Employees Loyalty Board within the Commission conducts necessary hearings on cases in which adverse action is recommended.