

5. Can you quantify this output in any way?

The number of cases under investigation, the number of cases completed, the number of work assignments in progress and completed, and the number of arrests effected are currently quantifiable and reported upon. The number of complaints resolved could be quantified but no system is being used at this time.

6. Would you describe the principal operations that are involved in producing this output?

The operations involved in the criminal work of this program include investigation, apprehension of suspects, preparation of reports, letters of presentation to the U.S. attorney, and testifying in courts. Criminal investigations are conducted relating to (1) adequacy of protection of mail, funds, and property, and (2) detection of postal law violations and the apprehension of persons responsible for mail theft, armed robbery, burglary, forgery, embezzlements, mail frauds, and the mailing of obscene and defamatory matters, poisons, bombs, and similar materials. Arrests by postal inspectors of postal law violators are currently about 14,000 a year. There has been an increase of better than 50 percent in such arrests in the last 7 years. About 55 percent of the investigative time of inspectors is devoted to criminal investigations.

The noncriminal work performed by postal inspectors includes audit inspections of all postal installations and operations thereat and special investigations of postal matters for top-level management. The phases of investigation include financial irregularities, claims against the Government, accidents, recovery of losses suffered by the Government, determination of personnel security and suitability, and continuous vigil in all cases of emergencies, casualties, and disasters. The postal inspection service also coordinates the civil defense program of the Post Office Department, and serves as liaison with the Department of Defense on postal matters.

Audits are conducted in major programs and functional areas at headquarters, regions, and other installations.

7. How many employees are involved in the program and in what general type of employment categories do they fall?

A total 2,062 employees in the following categories:

Inspectors	1, 098
Scientific, technical, and clerical employees.....	464
Internal auditors	107
Investigative aides and detailed assistants.....	364
Temporaries	29
Total	2, 062

8. What is the grade structure and how many supergrades—quota and non-quota—are involved?

Postal Field Service—PFS-5 through PFS-17. No supergrades involved.

9. What capital equipment, such as ADP, if any, do you rely upon to fulfill this program?

No capital equipment is under the direct use or control of this program. ADP programs are utilized through the auspices of the Bureau of Finance and Administration.

10. Do you expect the expenditures or the benefits of the program to grow appreciably in the future?

The rising crime rate is felt in the area of postal crimes. There has been a continued growth in the number of criminal investigations in recent years and manpower has been added to meet this workload demand. It is anticipated that the criminal work will increase in the near future and that additional personnel will have to be added.

The modernization and growth of the Postal Establishment is increasing the workload demand in the audit inspection, service investigation, and internal audit programs. A moderate increase in manpower will be required in future years.

11. At what level are the personnel responsible for the various parts of the program coordinated to determine if the program as a whole is being efficiently carried out?

The five internal audit area managers coordinate audits in their respective areas and are responsible to the Director of Internal Audit who is in turn responsible to the Chief Inspector. The inspectors in charge of the 15 divisions coordinate the work of postal inspectors and they are responsible to the Chief Inspector. The Chief Inspector has the programs supervised by division directors who oversee their coordination.