[From examiner's report, ICC case No. 34733, Apr. 22, 1968, p. 20]

The witnesses testified generally that the subject trains have been systematically downgraded. As evidence they point out that the running-time has increased over the years, the pullman, lounge and dining cars have been removed, that the equipment is often dirty, that connections with other trains have been broken, that it is next to impossible to obtain information about arrivals, that pullman accommodations, when available, were hard to get although such space was open when the passenger actually boarded the train, and that many people who previously patronized these trains now make other travel arrangements, including railroads, because of the lack of sleeping-cars and the limited eating facilities. It is gratifying to note that very little criticism was directed to the train crew, but rather many witnesses were complimentary of the courtesy and service they received on the train. This was not the case with station employees.

(Whereupon, at 12:20 p. m., the subcommittee was adjourned.)