

Mr. ROBACK. Some are willing and some are not?

Colonel HOGGE. That is correct.

Mr. ROBACK. I interrupted you. Go ahead.

Colonel HOGGE. Once the carrier has filed his rates with the appropriate regulatory authority, then we have a look at the filing. If it appears to us to be reasonable, and we have sufficient cost data, then we can permit the new rates to go into effect without a protest. In such cases we have in effect accepted such rates as being reasonable. However, if we can find some reasonable basis to question the rates that are filed, we go through the normal regulatory process of filing a protest with the Commission.

Mr. ROBACK. Filing a complaint with the FCC?

Colonel HOGGE. Yes, sir.

Mr. ROBACK. Have you filed any?

Colonel HOGGE. Yes, sir.

Mr. ROBACK. Do you have any pending?

Colonel HOGGE. Yes, sir, several pending.

Mr. ROBACK. What does the FCC do? Investigate the complaint?

Colonel HOGGE. The FCC orders an investigation of the complaint and holds hearings. The FCC does not advocate on behalf of a complainant, but merely sits and listens to the evidence as provided.

Mr. ROBACK. Have you got any AUTOVON rates reduced on the basis of these complaints?

Colonel HOGGE. Yes, sir. We recently filed a protest against the Bell System for the electronic switching rates and the FCC ordered a hearing based on our complaint. We felt the rate they were charging or wanting to charge was too high. We didn't like the termination liability they were applying or the spread between the switch sizes. As a result of our filing, the case that the carrier put on, and our cross-examination of the carriers' witnesses, we were able to get the Bell System to sit down and negotiate what we consider an equitable settlement. This case was disposed of by a negotiated settlement with the carrier and approved by the FCC.

Mr. ROBACK. Can you provide conveniently a summary of recent complaints and their disposition?

Colonel HOGGE. Yes, sir; I will be glad to.

General KLOCKO. We have a list right here.

Mr. ROBACK. Submit that and we can look that over.

(See appendix 4, p. 106.)

Mr. DAHLIN. Does the Bell System provide the contract support or management of the AUTOVON system on the domestic picture?

General KLOCKO. They are by and large our point of contact. There are several other independent companies involved, but Bell usually is the spokesman.

Mr. DAHLIN. How about overseas?

General KLOCKO. All Government-owned.

Mr. DAHLIN. Do you have any contract support to run the AUTOVON system overseas or is that also in-house?

General KLOCKO. That is in-house. We will have some contract help to work with us, technical help to work on improvements in the system.

Mr. DAHLIN. Who is that?