

**DEPOSITORY**  
**CONSUMER CONTROVERSIES RESOLUTION ACT**

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**HEARINGS**

BEFORE THE

**SUBCOMMITTEE ON CONSUMER PROTECTION  
AND FINANCE**

OF THE

**COMMITTEE ON  
INTERSTATE AND FOREIGN COMMERCE  
HOUSE OF REPRESENTATIVES**

**NINETY-FIFTH CONGRESS**

**SECOND SESSION**

**ON**

**H.R. 2482 and H.R. 2965**

**BILLS TO REGULATE COMMERCE BY ESTABLISHING NATIONAL  
GOALS FOR THE EFFECTIVE, FAIR, INEXPENSIVE, AND  
EXPEDITIOUS RESOLUTION OF CONTROVERSIES INVOLVING  
CONSUMERS, AND FOR OTHER PURPOSES**

**S. 957**

**AN ACT TO PROMOTE COMMERCE BY ESTABLISHING A  
NATIONAL GOAL FOR THE DEVELOPMENT AND MAINTENANCE  
OF EFFECTIVE, FAIR, INEXPENSIVE, AND EXPEDITIOUS  
MECHANISMS FOR THE RESOLUTION OF CONSUMER CON-  
TROVERSIES, AND FOR OTHER PURPOSES**

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**JULY 20 AND 21, 1978**

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