CHAPTER 321

AN ACT concerning non-consensual towing services and amending P.L.2007, c.193.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

1. Section 7 of P.L.2007, c.193 (C.56:13-13) is amended to read as follows:

C.56:13-13 Consent required for towing from privately owned property; exceptions.

- 7. a. No person shall tow any motor vehicle parked for an unauthorized purpose or during a time at which such parking is not permitted from any privately owned parking lot, from other private property or from any common driveway without the consent of the motor vehicle owner or operator, unless:
- (1) the person shall have entered into a contract for private property towing with the owner of the property;
- (2) there is posted in a conspicuous place at all vehicular entrances to the property which can easily be seen by the public, a sign no smaller than 36 inches high and 36 inches wide stating:
- (a) the purpose or purposes for which parking is authorized and the times during which such parking is permitted;
- (b) that unauthorized parking is prohibited and unauthorized motor vehicles will be towed at the owner's expense;
- (c) the name, address, and telephone number of the towing company that will perform the towing;
 - (d) the charges for the towing and storage of towed motor vehicles;
- (e) the street address of the storage facility where the towed vehicles can be redeemed after payment of the posted charges and the times during which the vehicle may be redeemed; and
- (f) such contact information for the Division of Consumer Affairs as may be required by regulation;
- (3) the property owner has authorized the person to remove the particular motor vehicle; and
- (4) the person tows the motor vehicle to a secure storage facility that is located within a reasonable distance of the property from which the vehicle was towed.
- b. No private property owner shall authorize the towing of any motor vehicle parked for an unauthorized purpose or during a time at which such parking is not permitted from the private property owner's property without the consent of the motor vehicle owner or operator, unless:
- (1) the private property owner has contracted with a private property towing company for removal of vehicles parked on the property without authorization; and
- (2) a sign that conforms to the requirements of paragraph (2) of subsection a. of this section is posted on the property.
 - c. (Deleted by amendment, P.L.2009, c.39)
- d. This section shall not apply to a motor vehicle parked on a lot or parcel on which is situated a single-family unit or an owner occupied multi-unit structure of not more than six units, a motor vehicle parked in front of any driveway or garage entrance where the motor vehicle is blocking access to that driveway or garage entrance, or a motor vehicle in which the towing is authorized by a law enforcement officer of this State, or any political subdivision of the State, while in the actual performance of the officer's duties and as deemed appropriate for public safety.

- e. The requirements of paragraph (2) of subsection a. of this section shall not apply to a residential community in which parking spaces are specifically assigned to community residents, provided that:
 - (1) the assigned spaces are clearly marked as such;
- (2) there is specific documented approval by the property owner authorizing the removal of the particular vehicle; and
- (3) a sign, which can easily be seen by the public, is posted in a conspicuous place at all vehicular entrances to the residential community property, stating that unauthorized parking in an assigned space is prohibited and unauthorized motor vehicles will be towed at the owner's expense, and providing information or a telephone number enabling the vehicle owner or operator to immediately obtain information as to the location of the towed vehicle.

The exemption in this subsection shall not apply to any private parking lot or parcel owned or assigned to a commercial or other nonresidential entity located in such residential communities.

2. Section 10 of P.L.2007, c.193 (C.56:13-16) is amended to read as follows:

C.56:13-16 Unlawful practices for towing company.

- 10. It shall be an unlawful practice for any private property towing company or for any other towing company that provides non-consensual towing services:
 - a. (Deleted by amendment, P.L.2009, c.39)
 - b. (Deleted by amendment, P.L.2009, c.39)
 - c. (Deleted by amendment, P.L.2009, c.39)
- d. To give any benefit or advantage, including a pecuniary benefit, to any person for providing information about motor vehicles parked for unauthorized purposes on privately owned property or otherwise in connection with private property towing of motor vehicles parked without authorization or during a time at which such parking is not permitted;
- To fail, when so requested by the owner or operator of a vehicle subject to nonconsensual towing, to release a vehicle to the owner or operator that has been, or is about to be, hooked or lifted but has not actually been moved or removed from the property when the vehicle owner or operator returns to the vehicle, unless the vehicle subject to non-consensual towing has been authorized to be towed by a law enforcement officer of this State, or any political subdivision of the State, while in the actual performance of the officer's duties and as deemed appropriate for public safety, or to charge the owner or operator requesting release of the vehicle an unreasonable or excessive decoupling fee. Such a fee shall be presumptively unreasonable and excessive if it exceeds by more than 25 percent, or a different percentage established by the director by regulation, the usual and customary decoupling fee charged by the towing company for a vehicle subject to consensual towing, or if it exceeds by more than 50 percent, or a different percentage established by the director by regulation, the usual and customary decoupling fee charged for vehicles subject to nonconsensual towing by other private property towing companies operating in the municipality in which the vehicle was subjected to non-consensual towing;
- f. (1) To charge a fee for a private property or other non-consensual towing or related storage service not listed on the schedule of services for which a fee may be charged as established by the director except as may be permitted by the director by regulation; or
 - (2) To charge an unreasonable or excessive fee;
- g. To refuse to accept for payment in lieu of cash or an insurance company check for towing or storage services a debit card, charge card or credit card if the operator ordinarily

accepts such card at his place of business, unless such refusal is authorized in accordance with section 4 of P.L.2002, c.67 (C.56:13-4) as amended by section 21 of P.L.2007, c.193; or

- h. To monitor, patrol, or otherwise surveil a private property for the purposes of identifying vehicles parked for unauthorized purposes and towing a motor vehicle parked for an unauthorized purpose from such private property without having been specifically requested to tow such vehicle by the owner of the property.
 - 3. Section 14 of P.L.2007, c.193 (C.56:13-20) is amended to read as follows:

C.56:13-20 Effect of act on local government, toll road authority, law enforcement powers.

- 14. a. The provisions of P.L.2007, c.193 (C.56:13-7 et al.) shall not preempt any political subdivision from requiring or issuing any registration or license of any towing company.
 - (1) (Deleted by amendment, P.L.2009, c.39)
 - (2) (Deleted by amendment, P.L.2009, c.39)
- b. The provisions of P.L.2007, c.193 (C.56:13-7 et al.) shall not be deemed to limit the authority of the New Jersey Turnpike Authority or the South Jersey Transportation Authority to establish rules and regulations governing the provision of towing and storage services on the roadways and properties under each entity's respective control.
- c. The provisions of P.L.2007, c.193 (C.56:13-7 et al.) shall not be deemed to limit the authority of any law enforcement agency of this State, or political subdivision of the State, from authorizing the towing of a vehicle, at the owner's expense, as deemed appropriate for public safety.
 - 4. This act shall take effect immediately.

Approved January 16, 2018.